



# Motor Product Profile



## DUAL Motor Insurance

With over 22 years in Motor experience DUAL can provide the motor insurance solution you require for your customer. Our priority is getting your customers vehicle back on the road fast with minimal interruption.

### Risk Appetite

DUAL has recently expanded their Motor offering and now includes a comprehensive list appetite from Light Commercial Vehicles, Local Heavy transport, to Niche Motor Vehicles. Read our more detailed appetite list below:

#### Preferred Risks

##### Comprehensive Covers

- Fleet (more than 15 units) and Non-Fleet (less than 15 units)

##### Light Commercial Vehicles

- Cars/Van/Utes/Trailers/Light Trucks/Mobile Plant

##### Local Heavy Transport – less than 150kms round trip

- Trucks/Trailers/Mobile Plant

##### Local Mixed Fleets

- Light Vehicles, Trucks, Trailers/Mobile Plant

##### Registered Motor Vehicle Traders

- Home Dealerships through to Mid-Size Dealerships with up to \$3M stock

##### Niche Motor

- Classic Motor Vehicles
- Prestige Motor Vehicles



#### Selective Risks

##### Vehicles Hired out – Rental Car operations.

- Preference given to smaller operations where the rental is incidental to the main business type.

##### Motorbikes

- Preference is given to weekend riders or classic motorbikes.

##### Vehicles carrying hazardous or dangerous goods.

- Preference is given to well established carriers with a displayed history of carrying these types of goods.

##### Linehaul – All types

- Preference given to well established operations with proven claims history and particularly those aligned with General Freight and Bulk Cartage.

##### Buses

- Preference given to smaller operations such as Tour Buses that have smaller capacity buses.

#### Declined Risks

- Private Motor Vehicle – Standard (excluding niche motor)
- 'Static Plant (not a motor risk) e.g., Tower Crane etc'
- Emergency Service Vehicles
- Forestry Mobile Plant
- Couriers
- Taxis/Ubers
- Standalone Third Party Only & Third-Party Fire Theft covers.

Auckland | Wellington | Christchurch

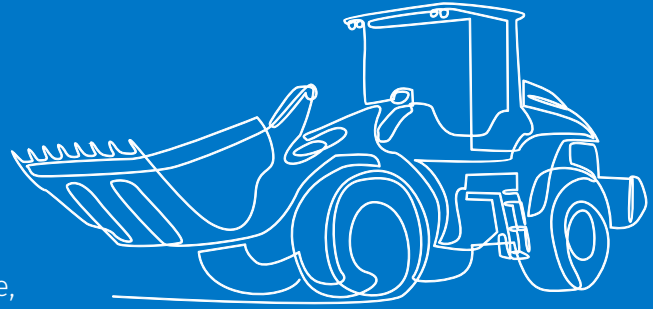
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DUAL New Zealand | Part of the DUAL International Group

# Motor Claims

DUAL New Zealand has partnered with Sedgwick to manage all Motor Claims from initial notification through to resolution. We work with a dedicated team who all have significant experience to ensure the best outcome for the Insured.

For further information on our Motor Claims service, please contact our Claims team [here](#).



## DUAL Motor Claims Team

In the event of a Claim or Loss, contact the DUAL Claims Team

P: 0800 528 694 - this is a 24/7 Claims Service Number for Motor Claims Only.

E: [claims@hdi-specialty.com](mailto:claims@hdi-specialty.com)

## Motor Preferred repairers

Our preferred repairer for windscreen claims is Novus

- [www.novus.co.nz](http://www.novus.co.nz)

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