



DUAL New Zealand Limited (DUAL) and Underwriters at Lloyd's proudly support the Fair Insurance Code. The purpose of the Code is to raise standards of practice and service in the general insurance industry. Our Policies are Insurance Council of New Zealand's Fair Insurance Code of Practice compliant, apart from any claims adjusted outside New Zealand.

A copy of this Code is available by contacting DUAL (ph: +64 09 973 0190) or from the Insurance Council of New Zealand's website at www.icnz.org.nz.

To access a copy of the Code, please click [here](#).

Document Review and Approval

This Policy is effective 1 November 2022 and will be reviewed on at least a yearly basis.

Version	Status	Date	Reviewer	Comments
V 1.0	Final	1 November 2022	General Counsel	Final

