



INDIVIDUAL PERSONAL ACCIDENT (IPA) FAQs

Are pre-existing conditions covered?

People with pre-existing conditions are able to purchase an Individual Personal Accident policy, however there is no cover for any pre-existing conditions under the Policy whether they have been declared or not.

A pre-existing condition is any injury or sickness that the Insured was aware of (whether diagnosed or not), or had treatment for, before incepting the policy.

A condition is also classified as pre-existing if the Insured wasn't aware/had treatment for, but it is determined that a reasonable person would have been aware of.

Pre-existing conditions are also excluded for any injury or sickness that is caused by, or as a result of, a pre-existing condition, even if a full recovery has been made.



How is the weekly benefits payment calculated (net income) for self-employed persons?

Net income is based on your gross weekly income (before tax) averaged over the preceding 12 months, minus any expenses you incur in earning that income.

Example

A tradie earns \$1,000 per week. He also spends \$150 per week on fuel, tools, vehicle registration and other expenses related to his job.

Net income = gross income – related expenses

Net income = \$1,000 - \$150

Net income = \$850

The weekly benefits payable would then be subject to the benefit period, excess period and percentage of salary shown on the Schedule. For IPA on the WebRater (WR) the percentage of salary will always be 85%.

Therefore the maximum we would pay the client in weekly benefits would be:

Net income x percentage of salary

Weekly benefit = \$850 x 85%

Weekly benefit = \$722.50

For further details on our Accident & Health product, please contact your local DUAL Underwriter or [click here](#).



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When can I buy weekly sickness cover?

Weekly sickness benefits are only available when the scope of cover is 24 hours, 365 days per year.

It is not available when choosing cover for working hours only or outside working hours as it would not be possible to determine when the sickness manifested.

Who is the claim beneficiary in the event of accidental death?

The lump sum benefit payable in the event of an Insured event resulting in death, would be made to the Insured Person's legal representative / estate.

How is a Personal Accident policy different to a Life Insurance policy?

Personal Accident

Personal Accident policies are a general insurance product and include lump sum benefits for Death and Disablement caused by an accidental injury. Policies also include weekly injury benefits and weekly sickness benefits (if chosen) up to a maximum of 104 weeks cover for persons aged under 65 years and 52 weeks for persons aged 65 years and over.

Life Insurance

Life Insurance may include lump sum benefits for Death by any cause and income protection due to accident or sickness, payable up to 3 years, 5 years or payable up to aged 65. Waiting periods for income protection generally range from 30-90 days.

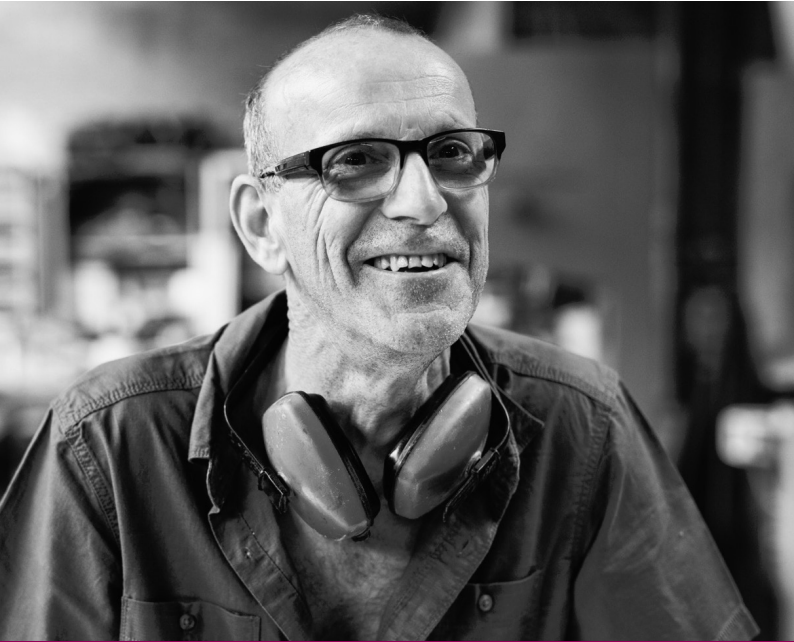


What is not covered under a Personal Accident policy?

An injury or sickness that is the result of:

- Pre-existing conditions
- Pregnancy and childbirth
- Criminal acts
- Self inflicted injury
- Being under the influence of alcohol or drugs
- Participating in professional sports
- War or civil war
- Piloting an aircraft, parachuting, hang gliding, or any other aerial activity
- Racing and / or time trials of any form other than on foot

Refer to the General Exclusions in the wording for all exclusions.



What are the maximum limits available on the WebRater?

\$250,000 for death caused by an accidental injury.

\$250,000 for disablement caused by an accidental injury.

\$3,500 per week for weekly injury and sickness benefits for persons aged under 65 years.

\$2,500 per week for weekly injury and sickness benefits for persons aged 65 years and over.

What is the maximum age on the WebRater and under the wording?

The maximum age is 74 years.

What is the maximum benefit period on the WebRater?

104 weeks for weekly injury and sickness benefits for persons aged under 65 years.

52 weeks for weekly injury and sickness benefits for persons aged over 65 years.

If I am entitled to claim under Workers Compensation, am I still eligible for IPA?

If your cover includes a 24/7, 365 day scope of cover, or a work hours only scope of cover, the weekly benefits you receive will be reduced by any amount you receive from Workers Compensation. In this instance, IPA cover would be referred to as 'Workers Compensation top up' i.e. we will cover the gap between what Workers Compensation pays out, and 85% of your salary up to the sum insured.

Example: If your weekly benefits under the IPA Policy are \$3,000 per week and you receive \$2,000 through Workers Compensation, the maximum we would pay each week would be \$550 ($\$3,000 \times 85\% - \$2,000 = \550).

Don't forget, Workers Compensation only applies whilst at work, the IPA Policy can cover you 24/7, 365 days per year.

