

NZ Fair insurance code

November 2022

DUAL

| | |
|------------------------|-----------------|
| Document owner | General counsel |
| Document author | General counsel |

Version control

| Version | Date | Author | Notes |
|---------|------|--------|-------|
| | | | |

Approval history

| Version | Date | Approver | Notes/signature |
|-------------|-----------------|-----------------|-----------------|
| V1.0 | 1 November 2022 | General counsel | Final |

Fair insurance code

DUAL New Zealand Limited (DUAL) and Underwriters at Lloyd's proudly support the Fair Insurance Code. The purpose of the Code is to raise standards of practice and service in the general insurance industry. Our Policies are Insurance Council of New Zealand's Fair Insurance Code of Practice compliant, apart from any claims adjusted outside New Zealand.

A copy of this Code is available by contacting DUAL (ph: +64 09 973 0190) or from the Insurance Council of New Zealand's website at www.icnz.org.nz.

To access a copy of the Code, please click [here](#).





Helping you do more

New Zealand | +64 9 973 0190

dualinsurance.com

DUAL New Zealand Limited | Registered in New Zealand under Company Number 3232892